**About en>compass Solutions, Inc.**

Encompass Solutions is a US based organization formed in 2001, and currently has a staff of 40 people, all of whom have 12+ years of experience with the implementation, and long-term support of enterprise systems. Our focus is on delivering information technology services to enterprise customers. We sell Enterprise Resource Planning software, implement, and support customers, primarily in the manufacturing area.

As a result of aggressive growth in the industry and some exciting strategic direction changes as a company, we are in need of a wide range of skilled professionals this year.

* If you are a technically minded individual excited to be a unique part of a rapidly growing business in a fast-moving industry
* If you have a thirst to learn and be a part of a dynamic and close-knit team
* If you want the opportunity to work in an environment that promotes independence, innovation, and rewards success, please contact us at [careers@encompass-inc.com](mailto:careers@encompass-inc.com).

**Mid-level Operations Consultant (Remote – Ideally Southeast Region)**

**Background**

* Been involved in at least one Epicor ERP implementation and worked across a couple of Epicor ERP customers in the Operations space OR
* Been involved in 2-3 ERP implementations, one of which was Epicor in an Operations role
* Ability to travel 75%
* Strong customer facing communication skills in person and in writing
* Proven ability to identify gaps, and translate those into written functional requirement requests
* Experience with shop floor transactions including MES stations, and the production of, and scanning of inventory labels
* Excellent teaching style from shop floor to C level
* Able to accurately forecast from discovery meetings the appropriate level of effort needed for education sessions, workshops, or implementations based on customers current state and skill level

**Epicor knowledge**

* Engineering experience over more than one vertical, able to construct methods of manufacturing with deep BOMs, or assemblies
* MRP Experience, able to drive to a future state that correctly manages supply and demand
* Advanced Material Management experience, with understanding of the Fulfillment process and Material Queues
* Advanced Production and Scheduling for detailed scheduling assistance accords multiple resource groups
* Enhanced Quality experience, including the design and construction of quality testing plans
* Shop Floor experience with MES and Handhelds, and an understanding of when to use each solution.
* Deep inventory experience, including in multi-site situations - counting, transfers, physical inventories
* Job costing experience
* CRM experience with building campaigns, task sets, quotes
* DMT experience in loading master and transactional data for pilots and cutover
* Experience with Core ERP - Quoting, Sales Orders, Job Management, Shipping, Purchasing and Receiving

**Expectations**

* Continuous Certification on a quarterly basis, Certification on Epicor Manufacturing, Sales, Purchasing, Inventory Management is expected.
* Mentoring other Encompass Employees, and attending internal training meetings and scheduled company calls
* Enter time daily, maintain accurate work ticket status in our PSA
* Report to a project manager and follow PMO requests for deliverables in the correct format and in a timely manner
* Provide input into Sales tasks, including providing demos where appropriate or assisting with sales support

**Nice to have**

* Product Configurator experience
* Financials experience
* Epicor Wireless Mobile Warehouse experience
* Bartender Experience
* Experience with custom packing solutions, including UCC128
* EDI experience