

Kinetic Preview Program for ERP 10.2

Customer FAQ

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Kinetic Preview Program Customer FAQ

What is Kinetic?

Kinetic is Epicor's new User Interface. The Kinetic design standards provide a clean, modern, intuitive and streamlined experience for all ERP users. Epicor Kinetic design will be applied to all ERP forms.

What is the Kinetic Preview program?

The Kinetic Preview Program is an opportunity for customers to gain early access to new Kinetic forms in Preview mode. In addition, participants are invited to live meetings in which the product team provides demonstrations of new forms and features. You get to share your feedback that will help shape the future of ERP.

Who can participate in the program?

The program is available to customers who are on Epicor ERP 10.2.600 or higher.

How do I participate in the program?

You simply contact your Customer Account Manager and request to be added to the program. You will be required to sign a Non-Disclosure Agreement. Once the form is received, you will be added to a Microsoft Teams site where you will find recordings from previous meetings as well as instructions on how to enable the forms that are currently available for preview.

What are the benefits of participating in the Kinetic Preview Program?

You will have early access to experience the Kinetic user interface in forms which have not yet been generally available. You will have the opportunity to help shape the future of ERP by providing your feedback directly to Epicor's Development and Product Management teams.

What is the duration of the Preview Program?

The program will continue as long as there are new Kinetic forms to preview. Once you have the feature flag enabled in your environment, you will have access to any new forms that are released in preview mode.

What is the difference between the Kinetic and classic versions of the screens?

The new Kinetic forms have a clean, modern and intuitive user interface. Designed with the user in mind, screens have expandable and collapsible panels which provide easy access to information only when you need it. The functionality and the business logic are exactly the same.

Can I customize a Kinetic Report or process screen?

Yes, you can use the Epicor Application Studio to modify a standard Kinetic form in 10.2.600 or higher.

Can I still run the classic version of a form that has been converted to Kinetic?

Yes, you can still choose to run the classic version of any Kinetic screen.

What if I currently have a customization on a Kinetic form?

You can still run your customization using the Classic form version. If you have a customization on a form that has been converted to Kinetic, the application will by default launch the classic version with your customization. There are options available at both the admin and user level to display either the Kinetic or the Classic version of a form.

How do I submit feedback on the Kinetic forms?

We want your feedback! Use the in-app feedback form to submit any feedback that you have. Please include your email address so that we can contact you with any questions and provide you with updates based on your comments. If you run into an issue, please submit a support call just like you would do for any other issue in the software.

About Encompass

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