

Epicor ERP Education

Product

- ▶ Epicor® ERP

Benefits

- ▶ Quickly implement a training program through role-based curriculum
- ▶ Monitor individual and company training progress to identify any knowledge gaps
- ▶ Assign effective training content for all knowledge and experience levels
- ▶ Learn from exercises based on business examples
- ▶ Customize training based on your organization

Give your users the knowledge and confidence they need to use your ERP solution to its fullest potential with learning tools from Epicor ERP Education. Whether your business is new to Epicor or you are simply looking to maximize all the features it offers, Epicor ERP Education provides effective training tools to enable each team member to master the skills required for their job and hit the ground running.

Simple to implement and use, Epicor Learning Center (ELC) offers a blended, role-based training program complete with comprehensive agendas. Launch your training program from ELC—a cloud-based learning management system that is accessible on any device—to enable essential skill building when and where it is most needed.

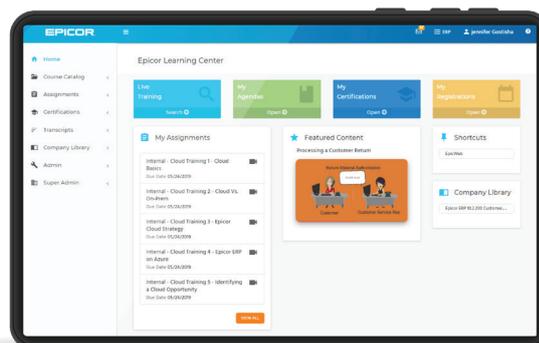
ELC roles automatically recommend content to individuals in your organization based on their responsibilities. The role-based curriculum integrates self-paced Embedded Education courses, Training on Demand (TOD) digital content, and tests to assess knowledge transfer and skill levels. The time-saving, role-based training program allows you to instantly and easily assign training content to each team member.

Adaptable learning and tracking tools

ELC is designed to be a flexible and customizable training tool. Utilize the ELC role-based training program or customize a program to meet your specific needs.

Quickly launch your training program using role-based agendas or customize learning for your company. While courses, agendas, and tests are incorporated into the automated program, you can assign any item separately. The robust functionality allows you to create unique agendas, map different content to roles, or link and integrate your own content. You can further customize your program by developing your own tests. As a result, users can get a quick refresher on topics, fill critical knowledge gaps, or focus training on a specific topic.

The administrative dashboard and reporting options track individuals' progress and the overall advancement of your entire organization. ELC administrators can assign role-based agendas and access training reports in one location to reveal insights into your learners' understanding of core concepts and identify any knowledge gaps.



The intuitive Epicor Learning Center dashboard lets administrators efficiently set up or customize training programs.

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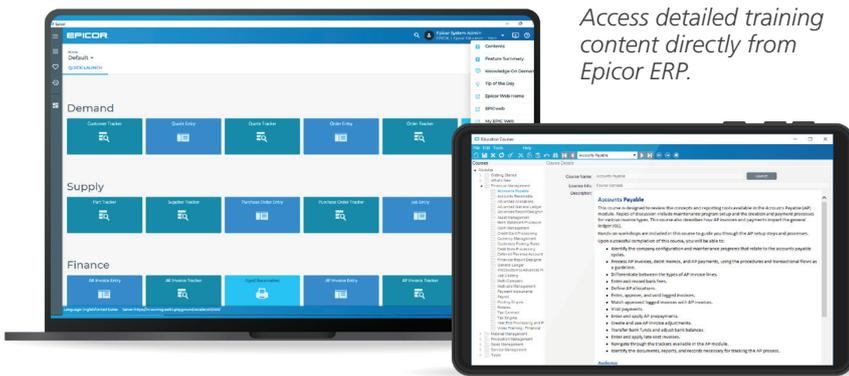
Powerful courses with hands-on labs

An essential aspect of the role-based curriculum is Embedded Education. These training courses are integrated into ELC agendas and tests and can be accessed directly from your Epicor ERP system. The Embedded Education deep-dive courses offer hands-on, reality-based workshops that reinforce critical concepts. Learners will easily navigate between courses and the ERP application through real-life business data using an Epicor Education database.

The courses provide a structured resource for initial training, as well as an excellent on-going reference tool for those with more experience. Courses help promote user adoption by providing a comprehensive approach to learning—regardless of where you are on the knowledge spectrum. The embedded courses offer a self-paced, real-life environment with detailed explanations of the software’s functionality and scenario-based examples—updated with every release. Hands-on workshops supplement the coursework with the applicable Epicor ERP applications.

Training on Demand digital content

The ELC catalog and agendas also contain a wealth of Training on Demand lessons. These short, task-based digital courses are designed to teach and apply best practices. The courses are video-based and take less than 15 minutes to complete so employees can focus on mastering relevant and required skills. The on-demand format allows users to control what content they watch—pausing and repeating as needed—to build and retain knowledge. Training on Demand content is refreshed with every release to ensure your users have the most up-to-date information.



Access detailed training content directly from Epicor ERP.

Comprehensive learning

No matter where your Epicor ERP users are on the learning curve, Epicor ERP Education provides excellent resources as a complete, self-paced training curriculum for someone new to the system or a reference tool for experienced users who need quick help or a refresher. The result is more informed and self-sufficient ERP users that will maximize your Epicor solution.

More information

To learn more, contact your Customer Account Manager or visit [Encompass](https://encompass.com).

About Encompass

Encompass Solutions is a business and software consulting firm that specializes in ERP systems, EDI, and Managed Services support for Manufacturers and Distributors. Serving small and medium-sized businesses since 2001, Encompass has helped modernize operations and automate processes for hundreds of customers across the globe. Whether undertaking full-scale implementation, integration, and renovation of existing systems, Encompass provides a specialized approach to every client’s needs. By identifying customer requirements and addressing them with the right solutions, we ensure our clients are equipped to match the pace of Industry.



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