**About en>compass Solutions, Inc.**

Encompass Solutions is a US based organization formed in 2001, with a staff of 40 people, most of whom have 12+ years of experience with the implementation, and long term support of enterprise systems. Our focus is on delivering information technology services to enterprise customers. We sell Enterprise Resource Planning software, implement, and support customers, primarily in the manufacturing area. Encompass has global customers and team that work remotely. We work primarily with the Epicor ERP solution, and achieved premium tier status again in 2019 as a "Gold Certified Epicor Partner".

As a result of aggressive growth in the industry and some exciting strategic direction changes as a company, we are in need of a wide range of skilled professionals this year. If you are a technically minded individual excited to be a unique part of a quickly growing business in a fast moving industry; If you have a thirst to learn and be a part of a dynamic and close knit team; If you want the opportunity to work in an environment that promotes independence, innovation and rewards success, please contact us at careers@encompass-inc.com.

**Position:** Junior Report Writer – Technical Services Team

**Schedule:** 8 through 5pm, Monday to Friday

Up to 50% travel may be required depending on project requirements

**Location:** Greensboro Area, office based at Revolution Mills

**Job Description:**

Encompass Solutions are looking for an articulate, customer facing Junior Report Writer, to work with Enterprise Resource Planning (ERP) systems.

Candidates should have excellent written and verbal communication skills and should be excited to be exposed to continual education and technology changes as they continue in their career.

The successful candidate will be based in our Greensboro headquarters, but be part of a wider global technical services team, providing report writing, label, and business intelligence services.

**Benefits include** flexible scheduling, collaborative work environment, health care package, 401K matching, paid vacation/sick time, fast growing organization with high potential for growth within a company that is interested in the growth of individuals; as well as profit.

**Desired Skills & Experience**

As an Encompass report writer, you will work both remotely and in person alongside our internal resources as well as with our customers. Your role will be to perform discovery, produce functional requirement definitions based on gaps encountered between customer requirements and base report functionality, perform report writing to specification, conduct unit and system testing, and be able to present your solutions to the client (which might be an internal team) as needed, both in the conceptual and deliverable phases.

We expect our engineers to fully participate in the solution definition and discovery process, and as such outstanding customer facing written and verbal communication skills are required.

While the majority of work will be with SSRS, you will be expected to learn all the reporting and Business Intelligence (BI) tools that we work with, which include Crystal reporting, Zebra labels, and the Dashboards that belong to the products we service.

While our onboarding process will ensure your certification for the Epicor ERP application, we expect you to already have strong SSRS skills, and have worked with relational database schema.

**Requirements:**

Core requirements required for this role include:

* Solid understanding of SSRS, with a SQL back end
* Solid understanding of relational database structure.
* You are articulate and possess excellent customer facing verbal and written communication skills
* You understand the need for quality assurance, and are willing to provide this for others
* You’re able to identify and explain opportunities for design or performance improvements.

**Optional Experience:**

* You have worked in an ERP environment
* You have generated software to specification
* Crystal Reports
* ZPL
* Understanding of business functions, organizational structure, and how IT systems support enterprise with their general ledger, accounts receivable, accounts payable, sales, and manufacturing systems.
* Business Intelligence
* You keep on top of technology and technology trends, and have the ability to explain these trends to other people

**General Considerations:**

* The candidate can expect to go through a formal training process on how SSRS works with the Epicor Software tools as part of the onboarding process.
* Applicants for employment in the U.S. must possess work authorization which does not require now or in the future sponsorship by the employer for a visa.
* en>compass is an Equal Opportunity Employer.